To: California Health Benefit Exchange
Date: November 9, 2012

I urge the Exchange to initiate a process for reforming medical billing.

Bills from hospitals, doctors and any other health care providers should be written in plain English so that the recipients can clearly understand what they are paying for!

I recently received a bill for over $400 from UCLA, for what was only described as "Outpatient." I have asked for an itemized explanation of the charges (which included another $600 paid by my insurance plan), but have not received a reply.

As bills are written now, they are nearly impossible to understand.

Best Regards,

Darryl Rehr
Los Angeles